



Sudbury Parks & Recreation
40 Fairbank Rd.
Sudbury, MA 01776
recreation@sudbury.ma.us

Sudbury Park & Recreation Refund Policy

Unless otherwise specified in the program description (online), the Sudbury Park & Recreation Refund Policy is as follows:

Refund fee for cancellations made at least 5 business days prior to the program start is 15% of the program fee. There are no refunds for cancellations made less than 5 business days prior to the program start.

Sudbury Summer and Sudbury Adventure Policy:

A \$75 refund fee for cancellations prior to May 1. After May 1, the refund fee for cancellation is \$150. There are no refunds for cancellations made within one week of the program start.

Medical exceptions to the Sudbury Park & Recreation Refund Policy:

Medical refunds for cancellations requested after the start of a program may be given depending upon circumstances. If awarded, the refunds will be prorated and assessed a 15% program cost fee.

Missed classes will be made up at the end of the session if possible. If not possible, prorated refunds will be issued.

If programs are cancelled due to low enrollment or other circumstances beyond the registrant's control, a full refund will be issued.

Refund Processing

Refunds are issued to the original payment method. Processing may take up to 14 business days. Submit your request online through your account on <https://sudburyma.myrec.com/info/default.aspx> or by calling the office 978-443-1092

Sudbury Parks & Recreation Department